

Good Samaritan Free Clinic at Talbot House Ministries

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Location

- ▶ 814 North Kentucky Avenue, Lakeland
- ▶ Within Talbot House Ministries

Service Eligibility

- ▶ No insurance
- ▶ Proof of Polk County Residency
- ▶ Income less than or equal to 200% Federal Poverty Level

Services Provided

- ▶ Primary Care
- ▶ Dental Care
- ▶ Well Woman Care
- ▶ Podiatry Services
- ▶ Diabetic Clinic
- ▶ STI/Hepatitis/HIV testing in conjunction with Polk County Health Department (PCHD)
- ▶ Medications
- ▶ Supplies
- ▶ Flu shots
- ▶ All services, medications and supplies are free

Hours of Operation

- ▶ Primary Care Services
 - ▶ Monday – Thursday, 8 am – 4:30 pm
 - ▶ 1st, 2nd & 4th Saturdays of the month, 8 am – noon
- ▶ Dental Services
 - ▶ Monday, Tuesday, Thursday, Friday, 9 am – 4:30 pm
- ▶ Diabetic Clinic
 - ▶ 2nd Tuesday afternoon of each month
- ▶ Podiatry Services
 - ▶ 2nd Saturday of each month
- ▶ STI/Hepatitis Testing
 - ▶ 3rd Thursday of each month with PCHD
- ▶ HIV Testing
 - ▶ By appointment and in conjunction with PCHD testing

Stakeholders/Partnerships

- ▶ City of Lakeland/Community at Large (improved health = improved productivity/ability to hold a job, etc.)
- ▶ Lakeland Regional Health
- ▶ Polk County Free Clinics
- ▶ Peace River
- ▶ We Care
- ▶ Local educational institutions (Polk State College, Florida Southern College, Southeastern)
- ▶ Other local social service agencies

IHC Funds requested for:

- ▶ Portions of salaries (ARNP, RN, Dental Hygienist)
- ▶ Diagnostics – Pap testing and lab draws
- ▶ Supplies – medications, glucose testing materials
- ▶ AED, automatic BP cuff, new pulse oximeter

Other Funding Sources:

- ▶ HUD
- ▶ United Way
- ▶ Publix
- ▶ Local Faith Community

Patients Served 12/1/2014 to 9/30/2015

- Total Primary Care Visits - 3040
- Unduplicated Patients - 886
- Total Other Services - 1071

Patients Served Q1, FY 15/16 (10/1/2015 – 12/31/2015)

- Unduplicated Patients – 462
- Average Number of Patients Daily - 20

Breakdown of Services Provided Q1

▶ Clinic Eligibility Determinations	67
▶ Patient Assistance Applications	162
▶ Dental Cleanings	71
▶ Dental Evaluations	134
▶ Dental Procedures	82
▶ Well Woman/Pap	4
▶ Podiatry	20
▶ Prescriptions Filled	*268
▶ Primary Care/ARNP Visits	598
▶ Primary Care Physician Visit	4

Cost Per Person - \$158

IHC Funding \$140,090 yearly/886 unique patients FY 14/15

Cost Per Visit - \$46.11

IHC Funding \$140,090 yearly/3,040 visits FY 14/15

Volunteers

- ▶ 1 Dentist
- ▶ 8 Physicians
- ▶ 1 Podiatrist
- ▶ 3 ARNPs
- ▶ 4+ Faithful Support Staff
- ▶ Multiple RNs and RN Students, Pharmacy Resident
- ▶ Q1 2015
 - ▶ 1,574 Hours donated by Licensed Providers
 - ▶ 1,949 General Staff Volunteers
 - ▶ \$210,960 Value

New Developments/Initiatives

- ▶ Work to continue to improve disease management
- ▶ Continue to publicize Women's Health availability
- ▶ Partner with Lakeland Regional Health on chronic patients

Success Stories

- ▶ Mr. G
- ▶ Mr. B



Value of services/ROI

- ▶ \$13:\$1 – Based on IHC Funding
- ▶ \$3:\$1- Based on Entire GSFC Budget

Impact

- ▶ Ability to see more patients overall
- ▶ More dental care availability (an extra day was added)
- ▶ Greater availability of diagnostics, leading to better disease management
- ▶ Ability to provide patients with medications
- ▶ Less ER usage for non-acute problems and chronic disease management
- ▶ Fewer hospital admissions due to ongoing management of chronic diseases at GSFC
 - ▶ One day of hospitalization >\$1000, not including diagnostics, medications, supplies, physician and consultant fees
- ▶ Healthier, more productive work force