

Florida Department of Health in Polk County

ADULT PRIMARY CARE AND DENTAL OVERVIEW

MARCH 18, 2016



Public Health is...

Childhood immunizations	Septic tank permitting	STD clinics	Health fairs	Fetal & Infant mortality reduction
Breastfeeding instruction	Lead exposure investigations	Federal WIC program	Smoking cessation courses	Disaster preparedness
Birth & Death certificates	Healthy Start	Body piercing regulation	Environmental engineering	Family planning
Teen pregnancy prevention	Tanning facility permitting	Mobile home park permitting	Food hygiene inspections	Adult immunizations
Injury prevention	Arbovirus surveillance	Disease investigation	Sanitary nuisance investigation	Refugee examinations
Rabies prevention	Nutritional / Dietary counseling	Syndromic Surveillance	Bioterrorism response	To promote health & wellness
Safe drinking water	School nurses	Fluoridation of water	Tuberculosis prevention and care	Emphysema & Lung Disease Clinic
Biohazard disposal	Hepatitis prevention	Public swimming pool permitting	Public health education	Sexual assault examinations
Dental sealants for children	Women's Health	Pediatric & prenatal care	Storage tank permitting	Prevention focused
Petroleum spill clean up	Migrant labor camp permitting	International Travelers Clinic	Community Health Assessment	A community partner
Healthy Start care coordination	Disease outbreak response	Adult and pediatric dental care	Community Health Improvement	
HIV / AIDS patient care	Staffing of Special Needs Shelters	EDB well water testing	Sudden Infant Death Prevention	



Overall Agency Funding

Categories

- Federal and state allocations
- Service agreements
- Clinic fees
- County contribution – Core contract approximately 1.5% of total budget
 - Helps pay for mandated services in the categories of environmental health, communicable disease control and some primary care
- Environmental health fees
- Vital statistics fees

Clinical services to be discussed today

Dental

- Overall and that partially supported by Indigent Health Care Plan (IHC) funding

Medical

- Overall and adult health services partially supported by IHC funding

Dental Services

Dental Clinics

- Auburndale, Bartow, Haines City, Lakeland
- Open Mon – Fri, 8:00 am to 5:00 pm

Services

- Exams
- X-rays
- Cleanings
- Fillings
- Extractions
- Education
- Preventive – sealants and fluoride

Populations Served in Dental

- Children and adults
- Funding
 - Managed care dental plans such as DentaQuest and Liberty Dental
 - Indigent HealthCare Plan contract
 - Eligibility
 - Polk County resident
 - Income <200% FPL
 - No dental insurance
 - Self pay
- Referrals come from emergency departments, community partners (Polk HealthCare Plan and free clinics), Peace River Center, DOH medical clinics, self-referral of eligible adults

Dental Encounters -7/1/14 to 6/30/15 (1 year)

	All Dental	LIP
Unique Clients	12,094	2,059
Visits	24,459	5,008
Services	86,204	17,528

Dental Encounters -7/1/15 to 12/31/15 (6 months)

	All Dental	IHC Contract
Unique Clients	6,340	1,307
Visits	10,192	2,516
Services	35,948	8,806

Dental Productivity

- For the 6 month period- 7/1/15 to 12/31/15
 - Average patient visits per day per clinic **25**
 - Average IHC funded visits per day per clinic **6**
 - Average reimbursement per county funded visit **\$120**

Medical Services

Sites	Adult Health	Pediatrics	Family Planning	HIV/AIDS	Immunizations	Prenatal	STD
Auburndale	X		X		X	X	X
Bartow				X	X		X
Haines City	X		X		X	X	X
Lakeland	X	X	X	X	X	X	X
Lake Wales			X		X	X	X

Adult Health Services

Auburndale, Lakeland, and Haines City clinics

- Open Mon – Fri, 8:00 am to 5:00 pm
- Provider at Lakeland Volunteers in Medicine and Parkview Outreach Community Center

Services

- General wellness check-ups
- Evaluation and management of chronic diseases such as diabetes, hypertension, asthma
- Evaluation and management of acute conditions such as bronchitis, flu, minor injuries
- Adult immunizations
- Preventive services – pap smears and breast exams, referrals for mammography
- Laboratory and X-ray
- Prescription assistance program access
- Care Coordination
- Behavioral Health services are available in Lakeland Clinic through a county-funded partnership with Peace River Center

Adult Health Program

Funding

- Managed care plans such as Amerigroup and Staywell
- Indigent Health Care (IHC) Plan contract
 - Eligibility
 - Polk County resident
 - Income <200% FPL
 - Uninsured or underinsured
- Self-pay

Depression screenings performed using PHQ-9

- Referral to Peace River Center for those who fail the screening

Mammograms available through the Florida Breast and Cervical Cancer Program and the Komen Foundation

Adult Encounters -7/1/14 to 6/30/15 (1 year)

	All Adult Health	LIP
Unique Clients	4,943	2,731
Visits	15,976	10,251
Services	26,484	14,035

Adult Encounters -7/1/15 to 12/31/15 (6 months)

	All Adult Health	IHC Contract
Unique Clients	2,810	1,717
Visits	6,625	4,420
Services	9,759	6,131

Adult Health Productivity

- For the 6 months, 7/1/15 to 12/31/15 (6 months)
 - Average patient visits per clinic per day: **15**
 - Average county funded visits per clinic per day: **9**
 - Average reimbursement per county funded visit: **\$90**
 - Includes providers, staff, labs, x-rays

Most Common Diagnoses Treated

Essential hypertension

Diabetes mellitus

Hyperlipidemia

Major depressive disorder

Unspecified Vitamin D Deficiency

Obesity

Encounter for general medical exam

Anemia

Adult Health Quality Metrics - 2015

Quality Measure	FDOH – Polk	Goal
Adult weight screening and follow-up	82%	70%
Tobacco use assessment and cessation advice	100%	85%
Hypertension, blood pressure <140/90	53%	60%
Diabetes: blood pressure control	54%	65%
Diabetes: HA1c > 9%	31%	<25%
Diabetes: LDL cholesterol < 100 mg/dl	40%	40%
Behavioral health screening	88%	95%
Depression follow up	89%	70%

Success Stories

Dental and medical services provided by the FDOH-Polk are making a difference in the community

20 year old female was seen in the dental clinic with visible cavities of her front teeth.

- She was self-conscious and did not like to smile. Dr. Barzyk was able to restore the teeth using a white-colored filling. The patient was ecstatic with the result. By detecting and treating the cavities early, her teeth were able to be repaired without the need for expensive veneers or even extractions.

Success Stories

A 36 year old female patient with uncontrolled type 1 diabetes mellitus, had been seen many times in the emergency department. She came to the FDOH – Polk, received diabetes education, had adjustment of medications and close follow up. Her HA1c dropped from 11.7% to 6.1% over the course of 6 months. She felt much better and had far fewer trips to the hospital.

Impact of IHC funding to FDOH-Polk

- Has allowed expansion of dental services and adult health medical services to a larger number of Polk County residents
- Care coordination has enabled access to other services in the area
- Has increased visibility and access to other services within FDOH-Polk, such as family planning, STD, adult immunizations, pediatric and prenatal care
- Has promoted an integrated, patient-centered model of care
- Is helping to improve the overall health of the county