

**POLK COUNTY 2015 - 16 LIP GRANT Measures**

<b>Entity:</b>	Lakeland Regional Medical Center
<b>Reporting Period:</b>	July 1, 2015 through December 31, 2015 / Quality of Care Measures based on 12 months: Jan 2015- Dec 2015
<b>Start Date:</b>	7/1/2015
<b>Submitted on:</b>	12/31/2015
<b>Submitted by:</b>	Kelly Baker, Manager Ambulatory Analytics, Lakeland Regional Health System

**Utilization Measures**

	Underinsured	Uninsured	Total
Initial Patients (New to facility, never been seen before)	35	790	825
Unique Patients Seen	270	1,959	2,229
Patient Visits	792	7,235	8,027
Behavioral Health Visits	6	354	360
ED Diversion (Referrals)		1,420	1,420

**Quality of Care Measures (Based on 12 months: Jan 2015 - Dec 2015)**

Screening Category	Patient Criteria	NQF Reference Number	Total Qualifying Patients by NQF (Denominator)	Number of Patients Fitting Criteria (Numerator)	%	Data Source	Goals for all Agencies
<b>BMI Screening and Follow up</b>	Percentage of patients aged 18 years and older with a documented BMI during the current encounter or during the previous six months AND when the BMI is outside of the normal parameters, a follow-up plan is documented. BMI > or = 18.5 and <25.	NQF 0421				Cerner, Allscripts	>70%
<b>Behavioral Health Screening</b>	Number of patients with behavioral health concerns who are referred to the onsite behavioral health therapist.	N/A	738	738	100.0%	Allscripts	>95%
<b>Depression Screening</b>	Number of patients with depressive symptoms who complete the PHQ-9 for further assessment.	N/A	274	92	33.5%	Cerner, Allscripts	>50%
<b>Depression Follow-up</b>	Percentage of patients who completed the PHQ-9 and scored above the threshold for depression who were referred to the onsite behavioral health therapist.	N/A	120	67	55.6%	Cerner, Allscripts	>70%
<b>Hypertension Blood Pressure Management</b>	The percentage of patients 18 to 85 years of age who had a diagnosis of hypertension (HTN) and whose blood pressure (BP) was adequately controlled (<140/90) during the measurement year.	NQF 0018	823	452	54.9%	Cerner, Allscripts	>60%
<b>Tobacco Use: Screening and Cessation Intervention</b>	Percentage of patients aged 18 years and older who were screened for tobacco use at least once during the two-year measurement period AND who received cessation counseling intervention if identified as a tobacco user. (Cessation counseling intervention includes brief counseling (3 minutes or less), and/or pharmacotherapy.	NQF 0028b	1,132	948	83.7%	Cerner, Allscripts	>85%
<b>Diabetes: Hemoglobin A1c (HbA1c) Poor Control (&gt;9.0%)</b>	The percentage of patients 18 to 75 years of age with diabetes (type 1 or type 2) whose most recent HbA1c level during the measurement year was greater than 9.0% (poor control) or was missing a result, or if an HbA1c test was not done during the measurement year.	NQF 0059	563	127	22.6%	Cerner, Allscripts	< 25%
<b>Comprehensive Diabetes Care: Blood Pressure Control (&lt;140/90 mm Hg)</b>	The percentage of patients 18-75 years of age with diabetes (type1 and type 2) whose most recent blood pressure (BP) reading is <140/90 during the measurement year.	NQF 0061	570	371	65.1%	Cerner, Allscripts	>65%
<b>Comprehensive Diabetes Care: LDL-C Control &lt;100 mg/dl</b>	The percentage of patients 18-75 years of age with diabetes (type 1 and type 2) whose most recent LDL-C test is <100 mg/dl during the measurement year.	NQF 0064	563	220	39.1%	Cerner, Allscripts	>40%

**REFERRALS:**

<b>Dental</b>	Number of referrals to the Florida Department of Public Health for <b>Dental Services</b>		
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**Access and Effectiveness Measures**

<b>Extended Hours of Operation</b>	Mon - Fri; 8:00a - 8:00p; Sat-Sun; 8:00a - 5:00p		
<b>Patient Visit Average Throughput Time</b>	Established Patients: 57 minutes	New Patients: 64 minutes	Data Source: Allscripts checkin time to discharge time
<b>Patient Average Satisfaction Score</b>	97.6%		Data Source: Opinionmeter patient satisfaction kiosk. Percent of patients rating overall service as "Very Satisfying."

**Financial Impact Measures**

	Estimated Uninsured & Underinsured	Cost of Hospital Care Provided to Uninsured and Underinsured	Baseline Cost per Case	% Change from Baseline Cost	Data Source
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Per-capita cost of hospital care for the Uninsured & Underinsured in Target Area	20,782	\$634	\$640	-1.0%	Data Source: Siemens via CQDORDS
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