

# **TRI-COUNTY HUMAN SERVICES, INC.**



**POSITIVE SUPPORT FOR  
POSITIVE CHANGE**

# Use of Indigent Health Care Funds

- The Mary Lyons Detox Center in Bartow
- Outpatient programs in Lakeland/Highland City and Winter Haven
- RASUW Center for Women in Bartow
- Agape House (for women) in Winter Haven
- New Beginning Transition Program in Bartow (for men)

# Use of Indigent Health Care Funds

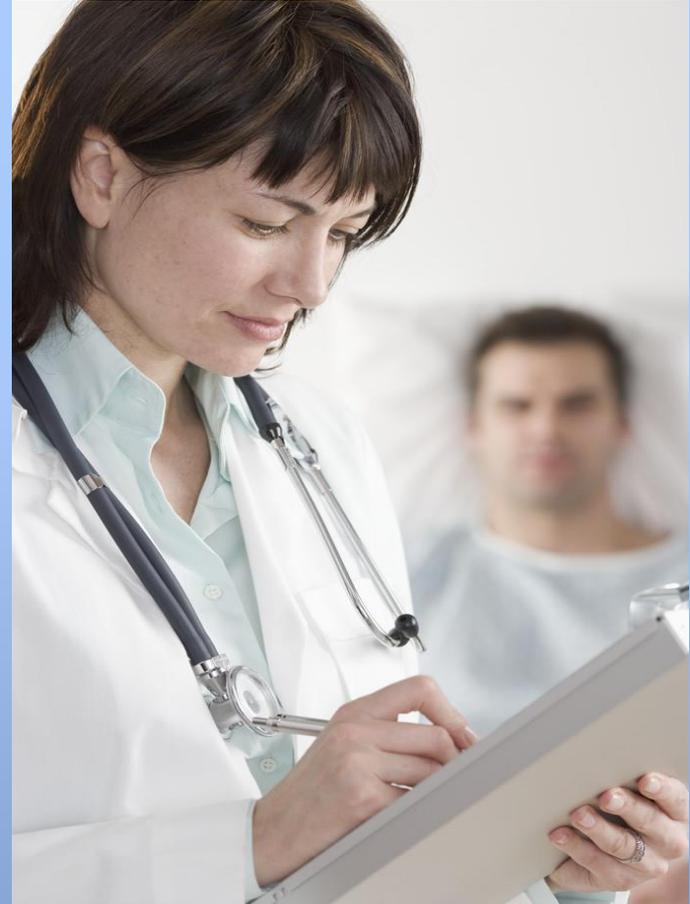
## - Continued

- Transition Living for Mothers and Children reunified and having full Parental Custody.
- Integrated Behavioral Health with Central Florida Health Care in Lakeland , Winter Haven and Mulberry. Soon to be in Frostproof and Lake Wales.
- Residential Program for Addictions and Dual Disorders (The Florida Center)

# THE MARY LYONS DETOX CENTER

Providing Medically Supervised Detoxification Services 24 hours per day, seven days per week for voluntary or involuntary Marchman Act substance abusers in Polk County and surrounding areas.

Licensed capacity is 20 beds. Polk pays for 3 beds per day.



# OUTPATIENT SERVICES

Tri-County has been providing outstanding outpatient substance abuse treatment services to adults and adolescents in the Polk, Highlands and Hardee County areas for over 40 years. We have Mental Health Services available now in Avon Park, Lakeland, Highland City and Bartow which will treat children from the age of two, up to adults.

## ■ WINTER HAVEN OUTPATIENT CLINIC –

- 650 Ave K NE, WINTER HAVEN, FL 33880 CALL (863) 294-7900
- Open M-F 8:00 – 5:00 Group Sessions M-F – 9:00 – 5:00 PM
- Open Access to services every Tuesday at 8:00 am  
OR Wednesday – 11:00am  
First come first served.

## ■ LAKELAND OUTPATIENT CLINIC –

- 5421 U.S. Hwy. 98 South Highland City, FL 33846  
CALL (863) 701-7373
- Open M-F 8:00 – 5:00 Group Sessions M-F – 10:00 – 5:30 PM
- Open Access to services every Tuesday at 8:00 AM  
OR Wednesday – 11:00 AM  
First come first served.

Each facility serves 150 – 300 active patients weekly.



# RASUW CENTER FOR WOMEN

Located in Bartow at 2725 Hwy 60 East, RASUW Center for Women is a State of Florida licensed and recognized 15 Bed assessment and Stabilization residential unit for pregnant and postpartum females with Addiction and Mental Health issues/diagnosis.

- 80% of children born to women who have received services are born drug free.
- Typical length of stay: 63-90 days
- Fees to the person served: Based on a sliding scale
- Persons served are referred by:
  - Detox
  - Problem Solving Court
  - Dept. of Children & Families
  - Treatment Professionals
  - Recovery Community
  - Self Referral
- Open 24/7



# AGAPE HALFWAY HOUSE

The Agape House is a licensed and recognized ten (10) bed residential facility for women, in Winter Haven, with substance dependence disorders. These individuals are required to be:

- Employed, or
- Involved in job training, or
- Engaged in employment search activities
- Typical length of stay: 180 days

Fees to the person served: Based on a sliding scale

Persons served are referred by:

Treatment Professionals

Recovery Community

Self Referral

(Person Served MUST have completed previous treatment.)

Many of these women are participating in a reunification plan, to regain custody of their children.

- This is a 24/7 program.



# New Beginning Transition Center

- Providing transitional services back into the stable communities in Polk County.
- Serving up to 30 men at any one time in Bartow
- Referral from the courts, probation and self-referrals
- Providing Medical, Substance Abuse, Mental Health, Intensive Outpatient treatment
- Providing occupational services in job search, placement and transportation



# TRANSITIONAL LIVING FACILITY

Transitional Living (TL) provides transitional housing for women that will be reunited with their children after successfully completing addiction treatment as part of their reunification plan approved by DCF. HUD Vouchers are available for Services beyond Agape.



# Integrated Behavioral Health

- Provides Behavioral Health Services (Mental Health, Psychiatric and Addiction Treatment) to patients who are receiving Primary Care treatment onsite with the Primary Care Clinic. (Central Florida Health Care, Inc.)
- Offering treatment to both Adults and Children.
- Links the patient to other services that they may need (such as psychiatric care, housing, case management, specialty care).



# THE FLORIDA CENTER FOR ADDICTIONS AND DUAL DISORDERS

Residential treatment for adults with intensive co-occurring substance abuse, mental health and psychiatric disorders.



# THE ROHR HOME

TCHS PROVIDES DAILY FOOD SERVICE FOR UP TO 60 PATIENTS, INCLUDING:

Regular Diet

Puree Diet

Tube Feeding Diet



TCHS meets all AHCA standards for food prep and delivery



AGENCY FOR HEALTH CARE ADMINISTRATION

# Tri-County Revenue Partners

- Department of Children and Families (Central Florida Behavioral Health Network)
- Community Development Block Grant Funding
- Board of County Commissioners
- Polk Indigent Health Care
- United Way of Central Florida
- Department of Juvenile Justice
- Medicaid & Medicaid HMO providers
- Multiple Third Party Insurance Providers



# Tri-County Stakeholders and Partnerships (Polk County)

- Central Florida Behavioral Health Network
- Central Florida Health Care
- Rohr Home (Polk County)
- United Way of Central Florida
- Polk County Sheriff's Office
- Polk Indigent Health Care
- Housing and Urban Development (HUD)



# Tri-County Stakeholders and Partnerships (Polk County)

- Give Well Foundation
- Homeless Coalition
- Baycare Health Systems (Winter Haven Hospital)
- Persons Served from Polk County
- Heartland for Children
- Peace River Center



# Tri-County Statistics

Program	2014/15 Services – Paid by Polk County	First Half-Year 2015/16 Services – Paid by Polk County	Total Service Units 2014/15 – all payers & Polk County	Total Service Units First Half-Year 2015/16 – all payers & Polk County
AGAPE	275 Bed Days	112 Bed Days	3,370 bed days/700 psych. Rehab	1,496 bed days/201 psych. Rehab
Detox	1099 Bed Days	423 Bed Days	7,003 Bed Days	3,684 Bed Days
Fl. Center	982 Bed Days	485 bed Days	11140 bed days/2501 CM/90 Outreach	4839 Bed Days/825 CM/22 Outreach
Integrated Behavioral Health	5,874	3,201	6,823	5,201
Outpatient - Polk County	301	82	28,042	8,637
RASUW	215 bed days (SA & MH)	25 bed days	10,567 (total billable services)	3,723 (total billable services)

# Value of Services to Polk County 2014/15

Program/Service	Value of Services
MH/SA Assessments/Evaluations	\$ 177,923
MH/SA Outreach Services	\$ 95,435
Urinalysis/Drug Screens	\$ 24,837
MH/SA Group Therapy and Education Seminars	\$ 14,457
Detox Bed Days Units of Service	\$ 74,520
RASUW Center for Women Bed Days Units of Service	\$ 332,826
MH/SA case Management Services	\$ 21,235
Agape Half-Way House Bed Days	\$ 341,100
Half Way House for Men Bed Days	\$ 81,357
Florida Center Dual Diagnosis Bed Days	\$ 140,700
Severe and Persistent mental Illness Program Bed Days	\$ 257,891
Psychiatric Evaluation/Monitoring /Medication	\$ 265,852
Medication Vouchers	\$ 54,221
<b>Total</b>	<b>\$1,882,354</b>

# IHC Funded Dollars to Tri-County

- In 2014/15 - \$384,632 in County match required dollars yielded \$1,882,354 in value to the County.
- In 2014/15 - \$200,000 to fund Integrated Health Care at CFHC sites. This yielded \$250,000 in value services to the County

# IHC Funded Dollars to Tri-County - Continued

- In 2015/16 - \$467,335 in County match required dollars has generated \$1, 143,545 so far in value this fiscal year.
- In 2015/16 - \$200,000 to fund Integrated Health Care at CFHC sites. To date the yield to the County is in excess of \$250,000.

# IHC Funded Dollars to Tri-County - Continued

- Starting April 1, 2016, IHC funds totaling \$600,000 will fund the New Beginning Transition program through December 31, 2016.
- Funded Start up costs for New Beginning Transition Center totaled \$66,000.
- This program is one of the first to incorporate more than one agency in providing services to program participants
- Tri-County has identified \$40,000 in funding for psychiatric assessment and medication management for participants needing these services in the program. This is at no cost to the County.
- Needed psychiatric medications prescribed by the psychiatric provider will be included, at no cost to the County.

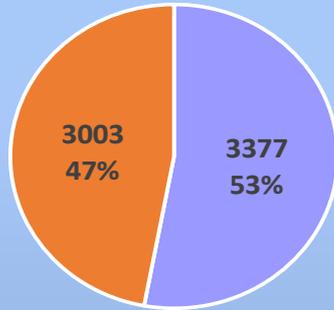
# Service Revenues to Polk County

Polk Health Plan – ½ cent sales tax revenue	\$ 584,632.00
Medicaid Billing – Polk County	\$ 460,220.00
Third Party insurance Billing – Polk County	\$ 29,220.00
CFBHN Billing – Polk County	\$ 4,497,788.00
United Way of Central Florida	\$ 100,496.00
Polk JASA General Revenue Funding	\$ 180,500.00

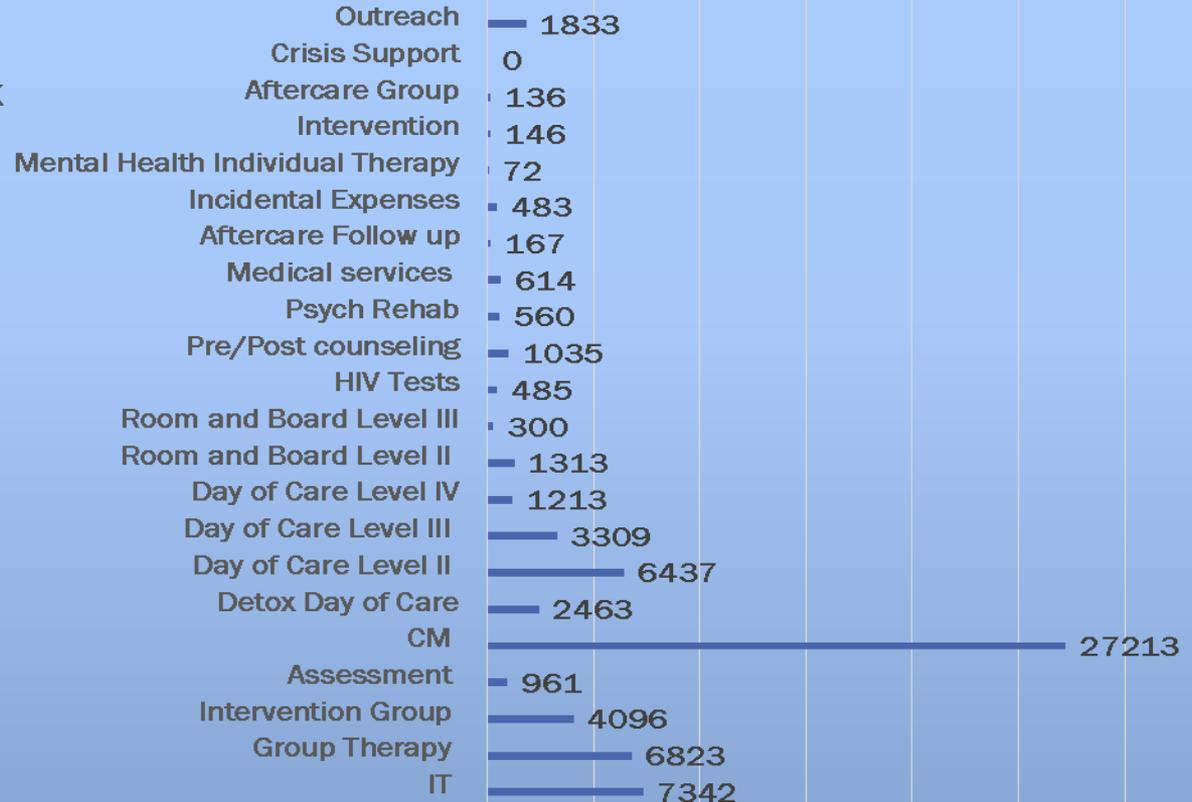
# Polk County Persons Served

Total Visits – 67,001

Persons Served in Polk  
County - 6,380



Male Female



0 5000 10000 15000 20000 25000 30000

# Charitable Care

In 2014/2015

Tri-County Human Services had

\$431,676.30

in charitable care.

(Services not paid for by any funding source)

# Impact: Indigent Health Care tax (IHC) on TCHS

- The IHC tax has been used to meet required State of Florida match dollars without using general revenue tax in Polk County, relieving property owners taxed through property assessments.
- IHC TAX has assured health and allied health issues are effectively addressed
- The IHC has prompted linkages to other providers (primary health care and other stakeholder agencies to work together to provide needed services).

# Impact: Indigent Health Care tax (IHC) on TCHS (cont'd)

- The tax has allowed services to qualified Polk residents that, before the tax, may not have been provided (Integrated Behavioral Health (IBH), psychiatric care, outpatient, case management services and residential programs).
- The tax has become the primary funding source for IHC health care and (IBH) Behavioral Health Services

# THE JASA PROGRAM



Funded by General Revenue funds from the BoCC, Tri-County Human Services, Inc. manages the State Award Winning JASA program, in cooperation with the Polk County Sheriff's Office.

Per information from Sheriff Judd, in March of 2016, in a letter to the community, the Sheriff stated that in-jail programs, like JASA, work because the inmate is not influenced by other outside influences.

Learned information is carried with them when they are released from jail resulting in fewer rearrests of JASA graduates.



# THE JASA PROGRAM (CONT'D)

Fiscal Year Summary		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
<b>Clients Served</b>						
(=) Total New Clients:		47	52			99
(+) Established Clients:			52			
(=) Total Clients Served:		47	104	-	-	
<b>Program effectiveness indicators:</b>						
Clients Completed Program:		6	14			20
Clients dropped from Program:		1	11			12
Arrested in FL within 1 year of graduation :		-	2			2
% Effectiveness Ratio (Graduates vs Arrested):		83%	7%	#DIV/0!	#DIV/0!	30%
<b>Program Services</b>						
# Screenings:		133	128			261
# Psycho/Social-Intake and Admission/Treatment Plan:		40	11			51
# Individual Counseling:		9	9			18
# Group Counseling:		744	738			1,482
# S.A. Education Group:		1,604	712			2,316
# Case Management:		98	-			98
# Urinalysis Drug Testing:		-	11			11
Total Services:		2,628	1,608	-	-	4,236
<b>Recidivism Report</b>						

Client ID	Charges	Arrest Date	New/Old	Resolution Date	Graduation Date	Sentence Imposed
8430	Charge 1: 893.16 (6A) Poss Of 3, 4 Methylendioxyamphet (MDMA)	1/19/2016	New	1/27/2016	11/5/2015	Release Per Judge
12923	Charge 1: 918.13 Tampering With Physical Evidence, Charge 2: 918.13 Tampering With Physical Evidence, Charge 3: 934.215 Unlawful Use of 2- Way Communication Device, Charge 4: Dention Hold HOLD for another Agency (Detention Only)	1/26/2016	New	2/8/2016	1/7/2016	State Prison



**CARF ACCREDITED  
FOR OVER  
SIXTEEN YEARS  
WITH  
HIGHEST HONORS!**



# AWARD WINNER

**TRI COUNTY was again awarded recognition by  
Central Florida Behavioral Health Network**

**as a**

**5 STAR AGENCY**

**in Polk County for FY 2014-15**

**by meeting & exceeding both the  
service and data support expectations.**



**THANK  
YOU!**