

## **Cart Policy**

### **EXTRA CARTS**

Customers may request extra garbage carts, at no additional cost. Extra carts can be requested by calling Waste & Recycling at 863-284-4319 or picked up at the North Central Landfill's Administration Building located at 10 Environmental Loop South, Winter Haven 33880, Monday through Friday, 8AM through 5PM.

### **CART EXCHANGE**

Customers may elect to exchange their existing garbage cart for a larger or smaller cart (35, 65, or 95 gallon) by requesting the exchange at their residence or by bringing it to the North Central landfill. The following procedures will be used regarding the exchange of carts.

#### **Option 1: County-Exchange**

Customers who choose to have the County deliver their cart may contact our Customer Service Department at (863) 284-4319 and request the exchange. Exchanges will be coordinated by the County's contracted residential waste hauler, Republic Services, and will be scheduled and sequenced with customers' scheduled collection day to ensure the existing carts have been emptied and are free of waste.

Carts are being provided for the customer's convenience. The selection of a larger or smaller cart will not change the amount of the uniform annual assessment adopted pursuant to Florida Statute 197.

#### **Option 2: Self-Exchange**

Customers electing to complete the exchange themselves should check in at the North Central Landfill's Administration Building at 10 Environmental Loop S, Winter Haven, FL 33880 between 8:00 am to 5:00 pm Monday through Friday. Carts must be empty and free of waste.

**REQUEST FOR EXCHANGE OF COUNTY PROVIDED WASTE CART**