

I SURVIVED

HURRICANE IRMA

Now?
What?



HOW TO TREAT WATER AFTER A HURRICANE:

- Boil water for one minute, let it cool and store in a clean container.
- If you cannot boil water, add 8 drops of liquid chlorine bleach per gallon of clear water and 16 drops per gallon for cloudy water. Use only bleach with no perfumes and 5.25 to 6 percent sodium hypochlorite.
- Add water purification tablets and let water stand 30 minutes before use.
- Distillation: Fill a pot halfway with water, tie a cup to the handle on the pot's lid so that the cup will hang right side up when the lid is upside down and boil water for 20 minutes. The water that drips from the lid into the cup is distilled.



REPLACE IMPORTANT PAPERWORK:

Birth Certificate Replacement

- Florida Birth Certificates www.doh.state.fl.us/planning_eval/vital_statistics/birth_death.htm
- Outside Florida - A list of state offices is at the National Center for Health Statistics website. Access online at www.cdc.gov/nchs/howto/w2w/w2welcom.htm
- Born abroad - You must request a Replacement Form FS-240 from the Department of State in Washington, D.C. <http://travel.state.gov/content/passports/en/abroad/events-and-records/birth.html>

Citizenship / Naturalization Papers

- You can obtain information about Form N-565, necessary to request citizenship and naturalization papers, by visiting www.uscis.gov/files/form/n-565.pdf

Driver Licenses

- In Florida, you must go to your local driver license office and apply for a duplicate driver license. Visit www.flhsmv.gov/locations/ for location information

Insurance Policies

- To replace lost or destroyed insurance policies, contact the agent or company providing the coverage. Providing the policy number will expedite this request.

Marriage Certificates Replacements:

- Florida Marriage Certificates - www.doh.state.fl.us/planning_eval/vital_statistics/marriage.htm
- Out-of-State Marriage Certificates - For a list of out of state offices, visit www.cdc.gov/nchs/howto/w2w/w2welcom.htm

Military Discharge Papers Replacement Papers

- Request Form 180 from www.archives.gov/research/order/standard-form-180.pdf

Passports

- Fill out a DS-64 form found at <https://travel.state.gov/content/passports/en/passports/forms.html>

Social Security Cards

- For information about social security, visit your nearest Social Security Administration (SSA) office or visit the SSA website at <https://secure.ssa.gov/apps6z/FOLO/fo001.jsp>. To file an application for a duplicate card, you will need documents demonstrating your identity and US citizenship. You will also need a valid photo identification.

Property Deeds

- You can obtain a certified copy of your deed at your county courthouse. For more information visit <https://pro.polkcountyclerk.net/PRO/>

Vehicle Titles

- Contact the Florida Department of Highway Safety and Motor Vehicles for Motor Vehicle, Mobile Home, or Vessel Title Certificates. www.flhsmv.gov/forms/duptitle.html



CONTACT YOUR INSURANCE AGENT IMMEDIATELY

- Give your name, address, policy number, and the date and time of your loss.
- Make sure to tell your insurance agent where you can be reached, especially if you are unable to stay in your home.
- Follow up the call with a letter detailing the problem. Keep a copy of the letter.
- Your insurance agent will arrange for an adjustor to visit your property and assess the damage. Be sure the adjuster is properly licensed. In Florida, call the Department of Financial Services Consumer Help Line, toll-free, at 1-877-693-5236. Check online or in a phone book for your state's insurance consumer help line.

Carefully Document Your Losses

- Do not go inside the building if there is any chance of the building collapsing. Be careful walking around. Use a flashlight to light your way, not an open flame. Keep power off until an electrician has inspected your system for safety.
- Make a detailed list of lost or damaged property.
- Videotape and/or photograph damaged property before beginning any repairs.
- Do not throw away damaged property without your adjustor's approval.
- List any additional living expenses you incur if your home is so severely damaged that you have to find other accommodations while repairs are being made. This includes motel bills, restaurant bills, home rental, and/or car rental.

Protect Your Property from Further Damage or Theft

- Patch roofs temporarily. Cover broken windows with boards or plastic.
- If household furnishings are exposed to weather, move them to a safe location for storage.
- Remember the documentation from Step Two! Save receipts for what you spend and submit them to your insurance company for reimbursement.



CLEAN UP

Beware of the following risk factors before you decide to start cleaning up.

- Drowning (in flood waters)
 - Electrocution (live power lines in flood waters, and from restoring power to a flooded home)
 - Mold exposure (especially for those with asthma or allergies)
 - Mosquitos (protect yourself with repellent, long pants, long sleeves, and screens)
 - Flood water can be hazardous and contain sewage and chemicals, venomous snakes, and alligators. Avoid sharp objects, such as glass or metal fragments. Wash hands often. Wear protective eye wear (goggles or glass)
- Rest whenever you need to. Get help lifting heavy objects. Focus on most important tasks. Be patient!



YOUR FRIDGE AND FREEZER

If the power is out for longer than 2 hours, follow the guidelines below:

- For the Freezer section: A freezer that is half full will hold food safely for up to 24 hours. A full freezer will hold food safely for 48 hours. Do not open the freezer door if you can avoid it.
- Don't mess with spoiled food; it's not worth getting sick. If the power has been out for more than 2 hours but less than 8 hours, there are a few things that are safe to keep: fresh fruit, fruit juices, peanut butter, jelly relish, mustard, catsup, olives, pickles, opened vinegar-based dressings, bread, rolls, cakes, tortillas, raw vegetables. **To be safe, you should discard everything else.**