

POLK HEALTHCARE PLAN  
RESOURCE GUIDE

# OUTPOST OFFICES

## AUBURNDALE HEALTH DEPARTMENT

1805 Hobbs Rd., Auburndale, FL 33823  
Phone (863) 965-5400

## CENTRAL FLORIDA HEALTH CARE

1129 N. Missouri Ave., Lakeland, FL 33805  
Phone (863) 413-8600  
Se Habla Español

## CENTRAL FLORIDA HEALTH CARE

1514 First St. North, Winter Haven, FL 33881  
Phone (863) 292-4280

## ELOISE RESOURCE CENTER

710 Snively Ave., Room #111, Winter Haven, FL 33881  
Phone (863) 298-4485  
Se Habla Español

## HAINES CITY HEALTH DEPARTMENT

1700 Baker Ave. East, Haines City, FL 33844  
Phone (863) 965-5400

## LAKELAND HEALTH DEPARTMENT

3241 Lakeland Hills Blvd., Lakeland, FL 33805  
Phone (863) 413-2620

## LAKELAND REGIONAL FAMILY HEALTH

300 Parkview Place, Lakeland, FL 33805  
Phone (863) 687-1300

## LAKE WALES MEDICAL CENTER

410 S 11Th Street, Lake Wales, FL 33853  
Phone (863) 676-1433  
Se Habla Español

## NE GOVERNMENT CENTER

3425 LAKE ALFRED RD., WINTER HAVEN, FL 33881  
Phone (863) 401-2400  
Se Habla Español

## WINTER HAVEN HOSPITAL

200 Avenue F NE, Winter Haven, FL 33881  
Phone (863) 293-1121

## MOBILE UNIT

These locations vary. Please call for the most up-to-date locations, dates, and times.  
Phone (863) 533-1111

# PRIMARY CARE RESOURCES

## CENTRAL FLORIDA HEALTH CARE

### DUNDEE PRIMARY CARE CLINIC

916 SR 542, Dundee, FL 33838

Phone (863) 419-3330

Primary Care:

Mon. - Thurs. 7:30 a.m. to 6 p.m.

Fri. 7:30 a.m. to 5 p.m.

### FROSTPROOF CLINIC

109 W. Wall St., Frostproof, FL 33843

Phone (863) 635-4891

Primary Care:

Mon. - Thurs. 7:30 a.m. to 6 p.m.

Fri. 7:30 a.m. to 5 p.m.

### HAINES CITY PRIMARY CARE CLINIC

705 Ingraham Ave., Haines City, FL 33844

Phone (863) 438 -6900

Primary Care:

Mon. - Fri. 7:30 a.m. to 5:30 p.m.

### LAKELAND PRIMARY CARE CLINIC

1129 N. Missouri Ave., Lakeland, FL 33805

Phone (863) 413-8600

Primary Care:

Mon. - Thurs. 7:30 a.m. to 6 p.m.

Fri. & Sat. 7:30 a.m. to 5 p.m.

### LAKE WALES CLINIC

305 West Central Ave., Lake Wales, FL 33853

Phone (863) 855-9718

Primary Care:

Mon. - Thurs. 7:30 a.m. to 5:30 p.m.

Fri. 8 a.m. to 5 p.m.

### MULBERRY CLINIC

106 NW 9th Ave., Mulberry, FL 33860

Phone (863) 425-6200

Primary Care:

Mon. - Thurs. 7:30 a.m. to 5:30 p.m.

Fri. 7:30 a.m. to 5 p.m.

### WINTER HAVEN CLINIC

1514 First St. North, Winter Haven, FL 33881

Phone (863) 292-4280

Primary Care:

Mon. - Thurs. 7:30 a.m. to 6:30 p.m.

Fri. 7:30 a.m. to 5:30 p.m.

## FLORIDA DEPARTMENT OF HEALTH POLK COUNTY

### AUBURNDALE CLINIC

1805 Hobbs Rd., Auburndale, FL 33823

Phone (863) 965-5400

Primary Care:

Mon. - Fri. 8 a.m. to 5 p.m.

### HAINES CITY CLINIC

1700 Baker Ave. East, Haines City, FL 33844

Phone (863) 965-5400

Primary Care:

Mon. - Fri. 8 a.m. to 5 p.m.

### LAKELAND CLINIC

3241 Lakeland Hills Blvd., Lakeland, FL 33805

Phone (863) 413-2620

Primary Care:

Mon. - Fri. 8 a.m. to 5 p.m.

## LAKELAND VOLUNTEERS IN MEDICINE

600 W. Peachtree St., Lakeland, FL 33815

Phone (863) 688-5846

Primary Care:

Mon. - 8 a.m. to Noon

Tues. - Friday 8 a.m. to 5 p.m.

Sat. 8 a.m. to Noon

- Must call to schedule an appointment
- Must work or live in Polk County

## PEACE RIVER CENTER WELLNESS CLINIC

1831 N. Gilmore Ave., Lakeland, FL 33805

Phone (863) 519-0930

Primary Care:

Mon. - Fri. 8 a.m. to 5 p.m.

## LAKE WALES FREE CLINIC, INC.

210 Dr. J.A. Wiltshire Ave. East, Lake Wales, FL 33853

Phone (863) 676-1222 First come, first serve basis

Primary Care Services:

Mon. & Thurs. - Registration from 5 p.m. to 6 p.m.

## PARKVIEW OUTREACH COMMUNITY CENTER

1205 Dr. Martin Luther King Way, Haines City, FL 33844

Phone (863) 353-6853

Primary Care Services:

Monday - Friday 8:30 a.m. to 5 p.m.

- Must call to schedule appointment

## THE HALEY CENTER

122 W. Central Ave. Winter Haven, FL 33880

Phone (863) 299-6562

Primary Care Services:

Mon. 9 a.m. to 2 p.m.

Tues. & Thurs. 8 a.m. to 6 p.m.

Wed. 8 a.m. to 5 p.m.

Fri. 9 a.m. to 2 p.m.

## TALBOT HOUSE MINISTRIES/GOOD SAMARITAN FREE CLINIC

814 N Kentucky Ave. Lakeland, FL 33801

Phone (863) 687-8475

Primary Care Services:

All patients seen on a first come, first served basis. The clinic will see approximately 20 patients a day, so register as soon as possible each day:

Mon. - Doors open at 8 a.m. first appointment at 8:30 a.m. Patients must register before 11:30 a.m.

Tues. - Doors open at 1 p.m. first appointment at 1:30 p.m. Patients must register by 3:30 p.m.

Wed. - Doors open at 8 a.m. first appointment at 8:30 a.m. Patients must register before 11:30 a.m.

Thurs. - Doors open at 8 a.m. first appointment at 8:30 a.m. Patients must register before 11:30 a.m.

Sat. - Doors open at 8 a.m. first appointment at 8:30 a.m. Patients must register before 11:30 a.m.

# SPECIALTY CARE RESOURCES

## CENTRAL FLORIDA SPEECH & HEARING CENTER

Audiology Services

3020 Lakeland Highlands Rd., Lakeland, FL 33803

Phone (863) 686-3189

Mon. - Thurs. 8 a.m. to 6 p.m.

Fri. 8 a.m. to 4 p.m.

## WE CARE OF CENTRAL FLORIDA

We Care of Central Florida works with volunteer Specialty Care Physicians to secure medical services, including vision services and eyeglasses, for individuals under 200% FPL who have no other means of funded medical care. For more information

call: (863) 662-4227

Mon. - Fri. 8:30 a.m. to 5 p.m.

# DENTAL CARE RESOURCES

## CENTRAL FLORIDA HEALTH CARE

### FROSTPROOF CLINIC

109 W. Wall St., Frostproof, FL 33843

Phone (863) 635-4891

Dental Care:

Mon. - Thurs. 7:30 a.m. to 6 p.m.

Fri. 7:30 a.m. to 5:30 p.m.

### HAINES CITY PRIMARY CARE CLINIC

705 Ingraham Ave., Haines City, FL 33844

Phone (863) 438 -6900

Dental Care: Mon. - Fri. 7:30 a.m. to 5:30 p.m.

### LAKE WALES CLINIC

305 West Central Ave., Lake Wales, FL 33853

Phone (863) 855-9718

Dental Care: Mon. - Fri. 7:30 a.m. to 6 p.m.

### LAKELAND PRIMARY CARE CLINIC

1129 N. Missouri Ave., Lakeland, FL 33805

Phone (863) 413-8600

Dental Care:

Mon. - Thurs. 7:30 a.m. to 6 p.m.

Fri. & Sat. 7:30 a.m. to 5 p.m.

### MULBERRY CLINIC

106 NW 9th Ave., Mulberry, FL 33860

Phone (863) 425-6200

Dental Care:

Mon. - Thurs. 7:30 a.m. to 5:30 p.m.

Fri. 7:30 a.m. to 5 p.m.

### WINTER HAVEN CLINIC

1514 First St. North, Winter Haven, FL 33881

Phone (863) 292-4280

Dental Care:

Mon. - Thurs. 7:30 a.m. to 6 p.m.

Fri. 7:30 a.m. to 5:30 p.m.

## FLORIDA DEPARTMENT OF HEALTH POLK COUNTY

### AUBURNDALE CLINIC

1805 Hobbs Rd., Auburndale, FL 33823

Phone (863) 519-7910

Dental Care: Mon. - Fri. 8 a.m. to 5 p.m.

### BARTOW CLINIC

2090 East Clower St., Bartow, FL 33830

Phone (863) 519-7910

Dental Care: Mon. - Fri. 8 a.m. to 5 p.m.

### HAINES CITY CLINIC

1700 Baker Ave. East, Haines City, FL 33844

Phone (863) 519-7910

Dental Care: Mon. - Fri. 8 a.m. to 5 p.m.

### LAKELAND CLINIC

3241 Lakeland Hills Blvd., Lakeland, FL 33805

Phone (863) 519-7910

Dental Care: Mon. - Fri. 8 a.m. to 5 p.m.

## LAKELAND VOLUNTEERS IN MEDICINE

600 W. Peachtree St., Lakeland, FL 33815

Phone (863) 688-5846 Fax (863) 802-4640

Dental Care:

Mon. 8 a.m. to Noon

Tues. - Fri. 8 a.m. to 5 p.m.

Sat. 8 a.m. to Noon

- Must call to schedule an appointment
- Must work or live in Polk County

## TRAVISS CAREER CENTER

3225 Winter Lake Rd., Lakeland, FL 33803

Phone (863) 499-2700

Dental Care: Mon. & Tues. - 8 a.m. to 2 p.m. (January through May)

# BEHAVIORAL HEALTH RESOURCES

## CENTRAL FLORIDA HEALTH CARE

Behavioral health services are provided by Tri-County Human Services to Central Florida Health Care patients (telehealth services are available)

### LAKE WALES CLINIC

305 West Central Ave., Lake Wales, FL 33853

Phone (863) 855-9718

Services and Availability:

Behavioral Health Services: Mon. - Fri. 7:30 a.m. to 6 p.m.

### MULBERRY CLINIC

106 NW 9th Ave., Mulberry, FL 33860

Phone (863) 425-6200

Behavioral Health Services:

Mon. - Thurs. 7:30 a.m. to 5:30 p.m.  
Fri. 7:30 a.m. to 5 p.m.

### LAKELAND PRIMARY CARE CLINIC

1129 N. Missouri Ave., Lakeland, FL 33805

Phone (863) 413-8600

Behavioral Health Services:

Mon. - Thurs. 7:30 a.m. to 6 p.m.  
Fri. 7:30 a.m. to 5 p.m.  
Sat. 7:30 a.m. to Noon

### WINTER HAVEN CLINIC

1514 First St. North, Winter Haven, FL 33881

Phone (863) 413-8600

For uninsured clients (863) 294-7069

Behavioral Health Services:

Mon. - Thurs. 7:30 a.m. to 6 p.m.  
Fri. 7:30 a.m. to 5 p.m.

## FLORIDA DEPARTMENT OF HEALTH POLK COUNTY

Behavioral health services provided by Peace River Center to Florida Department of Health Polk County patients.

### LAKELAND CLINIC

3241 Lakeland Hills Blvd., Lakeland, FL 33805

Phone (863) 413-2620

Behavioral Health Services: Mon. - Fri. 8 a.m. to 5 p.m.

## PEACE RIVER CENTER

1831 N. Gilmore Ave., Lakeland, FL 33803

Phone (863) 519-0930

Behavioral Health Services: Mon. – Fri. 8 a.m. to 5 p.m. Telehealth services are available

## WINTER HAVEN CENTER FOR BEHAVIORAL HEALTH

1201 First Street S. Winter Haven, FL 33880

Phone (863) 294-7062

For uninsured clients (863) 294-7069

Behavioral Health Services:

Mon. – Thurs. 8 a.m. to 5 p.m.  
Fri. 8 a.m. to 4 p.m.

## LAKELAND REGIONAL BEHAVIORAL HEALTH

3030 Harden Blvd., Lakeland, FL 33803

Phone (863) 687-1222

Behavioral Health Services: Mon. – Thurs. 8 a.m. to 5:30 p.m. Telehealth services available

# PREVENTION/WELLNESS/ACCESS

## LAKELAND VOLUNTEERS IN MEDICINE

Screening Services for Lung Cancer, Colon Cancer and Hepatitis C

600 W. Peachtree St. Lakeland, FL 33815

Phone (863) 688—5846

Mon. 8 a.m. to 12:00 p.m., Tues. - Fri. 8 a.m. to 5 p.m., Sat. 8 a.m. to Noon

- Must call to schedule an appointment
- Must work or live in Polk County

## TALBOT HOUSE MINISTRIES/GOOD SAMARITAN FREE CLINIC

Well woman services

814 N. Kentucky Ave., Lakeland, FL 33801

Phone (863) 687-8475

- By appointment only

## UF INSTITUTE OF FOOD AND AGRICULTURAL SCIENCES EXTENSION

Nutrition education classes

Phone (863) 519-0930

Email: [andreanikolai@ufl.edu](mailto:andreanikolai@ufl.edu)

## THE BREAST AND CERVICAL CANCER EARLY DETECTION PROGRAM

Screening Services for Breast and Cervical Cancer. This program is managed by the Florida Department of Health in Hillsborough County. No-cost screening mammograms to women 50 to 64 years of age, who are low income, and uninsured or under-insured. For questions regarding application for this program call:

Clarence Gyden, Regional Coordinator at (813) 307-8015, ext. 3502

Crystal Mauldin, Staff Assistant at (813) 307-8015, ext. 3510

- An application must be submitted by mail or fax
- A provider order for the screening is also required

# REFERRAL & ASSISTANCE PROGRAMS

## HEALTH COUNCIL OF WEST CENTRAL FLORIDA (MEDNET)

### PRESCRIPTION ASSISTANCE PROGRAM

Eligibility Requirements:

- Uninsured OR Insured without prescription coverage
- Low Income (<300% Federal Poverty Level)

For more information call:

Lakeland (863) 940-5208

Haines City (863) 256-1529

Made possible in part with funding provided by the Indigent Health Care fund.

## UNITED WAY OF CENTRAL FLORIDA

United Way's Quick Guides provide a list of the most frequently used community health and social services. Resources available include services for counseling, dental, employment, financial aid, food, medicine, housing, senior citizen services, and more. The Quick Guide for Polk County may be found on United Way's website at [uwcf.org](http://uwcf.org); select Find Help, select Quick Guides.

For more information call:

Dial 2-1-1, (863) 648-1515 or (800) 881-UWAY (8929)

## ACCESS FLORIDA

Provided by the Florida Department of Children and Families, the ACCESS Florida Program helps to promote strong and economically self-sufficient communities by providing food, cash and medical assistance to individuals and families on the road to economic recovery.

For more information:

Visit [www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida)

ACCESS Call Center: (866) 762-2237 or (866) 76-ACCESS

Florida Relay 711 or TTY (800) 955-8771

Applications and information may be faxed to: (866) 296-9964

Mailed to: ACCESS Centralized Mail Center, P.O. Box 1770, Ocala, FL 34478-1770

## WE CARE OF CENTRAL FLORIDA

We Care of Central Florida works with volunteer Specialty Care Physicians to secure medical services, including vision services and eyeglasses, for individuals under 200% FPL who have no other means of funded medical care. For more information call: (863) 662-4227 Mon. - Fri. 8:30 a.m. to 5 p.m.

# CHARITY CARE - CANCER TREATMENT

## MOFFITT CANCER CENTER

12902 USF Magnolia Drive, Tampa, FL 33612  
(888) 663-3488

All patients are registered through Moffitt's new patient services. The patient will then be referred to the financial department to discuss how treatment may be provided and covered financially. The financial agreement is determined between the patient and the financial department based upon each patient's needs. Moffitt does not turn patients away for treatment.

## WINTER HAVEN HOSPITAL CASSIDY CANCER CENTER

200 Ave F N.E. Winter Haven, FL 33881  
(863) 292-4670

All clients go to the financial counseling office and they either apply for Medicaid and/or Charity Care. For all clients approved treatment is covered at no cost.

Eligibility Requirements:

Clients must reside in East Polk County (Winter Haven, Bartow, Lake Wales, and Haines City) to qualify for charity care. If the client resides outside of the region, they are referred to a closer treatment facility and will not be seen at the Cassidy Center.

## AMERICAN CANCER SOCIETY

The American Cancer Society offers support to cancer patients and caregivers in Polk County during and after cancer treatment, such as transportation, lodging, health insurance assistance, emotional support programs and survivorship resources. The American Cancer Society connects patients and caregivers to information about their cancer diagnosis, free programs and services, and referrals to local, state and national resources.

For more information or to register:

1-800-227-2345, available 24/7 with assistance in English, Spanish, and more than 200 other languages via a translation service. Cancer information is also available at [www.cancer.org](http://www.cancer.org).

Eligibility Requirements:

- The American Cancer Society provides general support to cancer patients no matter their income or health insurance status. Specific referrals, programs or services may have additional criteria for eligibility or costs to the patient.