



**Polk County Utilities  
Residential & Commercial Reclaimed Water Use Acknowledgement &  
Application for Participation**

**Email Address:** [UtilitiesNewServices@Polk-County.net](mailto:UtilitiesNewServices@Polk-County.net)

Applicant: \_\_\_\_\_

Applicant Address: \_\_\_\_\_

Service Address: \_\_\_\_\_

Telephone #: \_\_\_\_\_

Polk County processes reclaimed water that is available for certain purposes specified in Chapter 62-610, F.A.C., and applicable County Ordinance. Applicant acknowledges and agrees to comply with all applicable requirements, including but not limited to the following:

1. Use of reclaimed water shall be in strict compliance with all applicable laws and regulations
2. The owner of the property where reclaimed water service is provided is responsible for the irrigation system downstream of the service connection (valve or meter).
3. Applicant agrees that in order for Polk County to inspect reclaimed water irrigation systems, or to monitor the quality of the potable water system, the County shall have the right to enter the premises of the reclaimed water customer, without further notice or consent, for the purpose of inspection and/or testing.
4. Applicant must have a permanent in-ground irrigation system which has been inspected by Polk County Utilities division personnel and meets the following requirements:
  - a. Hose bibs, faucets, or other connections that could permit usage of reclaimed water for any other purpose than to supply in-ground irrigation systems are not allowed.
  - b. Irrigation systems may not be connected to any other source of water, including public or private potable water systems, lakes, streams, ponds, or wells, (potable or non-potable), etc.; except that Bulk customers may, after complying with certain specific conditions, utilize their own irrigation wells as backup supply. Interconnections to neighboring irrigation systems are not allowed.
  - c. The irrigation system must be maintained in good working condition and must be adjusted properly to minimize spray onto roads, common sidewalks, gutters, neighboring property, or impervious surfaces that allow run-off. Over spray into swimming or wading pools is not allowed.
5. Reclaimed water may not be piped into any building that also receives potable water from any source.
6. Reclaimed water may not be used for bathing, drinking, or other sanitary purposes.
7. Reclaimed water may not be used to fill swimming pools, wading pools, hot tubs, or any other body of water where immersion might occur, except that Bulk customers may fill reclaimed water storage ponds in accordance with applicable rules and regulations.
8. No person may operate valves or other County owned and operated appurtenances or connect to the reclaimed water transmission/distribution system without written permission of the Director of Utilities. It is strictly prohibited for anyone to tamper with, alter or damage the reclaimed water transmission/distribution system.
9. The County may discontinue service, temporarily or permanently, for any violation of law or regulation in the installation, operation and maintenance of the reclaimed water irrigation system, or for the convenience of the County.
10. It is advisable to schedule irrigation at times when the least human or animal contact is likely and when irrigation is most efficient.
11. The County does not guarantee the supply or quality of the reclaimed water. Reclaimed water may not be available during certain hours, may be temporarily shut off without notice for repairs, maintenance, or other reasons, and supply quantities may be limited.
12. The County assumes no liability for any damage caused by or resulting from customer use of the reclaimed water.
13. Applicant agrees to pay for the reclaimed water at the prevailing rate according to the customer classification indicated:

SFR (Single Family Residential)     Bulk Priority     Bulk Interruptible-No Storage     Bulk Interruptible – On-Site Storage

14. Description of intended use: \_\_\_\_\_

15. Area size (acres) of irrigation site: \_\_\_\_\_

I ACKNOWLEDGE THE TERMS AND CONDITIONS OF USE AND AGREE to comply with the terms and conditions of use as set forth above, and which may be amended from time-to-time. WITNESSETH:

\_\_\_\_\_  
Signature of Applicant

\_\_\_\_\_  
Signature of Witness

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Print Address

\_\_\_\_\_  
Print Address

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date



**Polk County Utilities**  
**Things You Should Know About Reclaimed Water Service**

**Fax ( 8 6 3 ) 2 9 8 – 4 1 1 1**

**Email Address: [UtilitiesNewServices@Polk-County.net](mailto:UtilitiesNewServices@Polk-County.net)**

The reclaimed water that is available for irrigation in your neighborhood is the highly treated and disinfected water from one of Polk County Utilities' Water Reclamation Facilities.

The reclaimed water has been treated to near drinking water quality and is delivered to your neighborhood through a completely separate piping system from your drinking water.

Reclaimed water is safe to use for irrigation purposes. The County's Public Access Rescue System is stringently regulated by the Florida Department of Environmental Protection under Chapter 62-610, Part II, of the Florida Administrative Code (F.A.C.), and other rules. The reclaimed water is highly treated, filtered, disinfected, and meets strict water quality standards and monitoring procedures.

Physical contact with reclaimed water is not known to have any negative effects. Being splashed or sprayed with reclaimed water is not cause for alarm. Reclaimed water does not present a threat to pets or other animals. However, due to the nature of its origin and to ensure compliance with state rules, reclaimed water should only be used for its intended purposes. The following are purposes for which reclaimed water should NOT be used:

NOT for drinking, bathing, or other sanitary purposes (human or animal);

NOT for filling swimming pools, hot tubs, etc;

NOT for recreational activities such as water slides, water balloons, squirt guns, etc.;

NOT for direct contact irrigation of edible crops, unless the edible crop is to be cooked, peeled, or otherwise thermally processed before consumption. Edible crops that are irrigated with reclaimed water using a method whereby the crop does not come into direct contact with reclaimed water (i.e. drip irrigation, soaker hose, etc.) may be consumed without cooking or peeling.

Some of the benefits of using reclaimed water for irrigation include:

Saving on your monthly water bill by not paying potable water prices for irrigation water;

Conservation of precious drinking water supplies by reducing the amount of water pumped out of the Floridan Aquifer for irrigation;

Reductions in the costs associated with obtaining new sources of drinking water due to lessening demands on the drinking water supply for irrigation.

For more information about Polk County's Reclaimed Water Reuse Program, contact:

Polk County Reuse Program  
1011 Jim Keene Blvd.  
Winter Haven, FL 33880  
(863) 298-4100